

# How to Modify or Cancel a Travel Booking with Chase Travel: Complete Guide

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Customer Service Number-1-855-628-4230

Planning your trips with Chase Travel is convenient, but sometimes plans change. Whether it's rescheduling a flight, changing a hotel, or canceling a booking entirely, knowing the proper steps is crucial. In this comprehensive guide, we'll cover how to modify or cancel a travel booking with Chase Travel, provide tips, share essential contact information, and answer frequently asked questions.

## What is Chase Travel?

Chase Travel is the official travel booking service provided by Chase Bank for cardholders. It allows users to book flights, hotels, car rentals, and vacation packages while earning rewards through Chase Ultimate Rewards® points. The platform offers competitive prices, secure transactions, and convenient customer support.

## How to Modify a Chase Travel Booking

If your travel plans change, modifying your booking is often the easiest solution. Chase Travel makes it possible to adjust your itinerary without canceling your reservation entirely.

### Step-by-Step Guide to Modify Your Booking

1. Log In to Your Chase Account
  - Go to Chase Travel and log in with your Chase credentials. Navigate to the "My Trips" section to view your existing bookings.
2. Select the Booking to Modify
  - Click on the trip you want to change. You'll see options such as Change Flight, Update Hotel Reservation, or Modify Car Rental.
3. Check the Airline or Hotel Policy
  - Some bookings have specific restrictions. Certain airlines or hotel chains may charge fees for modifications. Always review the terms before proceeding.
4. Submit the Modification Request
  - After selecting the changes (date, time, or passenger details), confirm the updated itinerary. Chase Travel will calculate any difference in price or change fees.
5. Receive Confirmation
  - You'll receive an email confirming the updated booking. Always keep this email for reference.

**Tip:** If you face any issues modifying your booking online, you can contact Chase Travel customer service directly at 1-855-628-4230.

## How to Cancel a Chase Travel Booking

Sometimes, modifying a booking isn't enough, and you may need to cancel your travel plans. Chase Travel allows you to cancel bookings easily, though policies and fees depend on the service provider.

### Step-by-Step Guide to Cancel Your Booking

1. Log In to Chase Travel
  - Access your account and go to "My Trips."
2. Select the Trip to Cancel
  - Choose the booking you want to cancel and click Cancel Booking.
3. Review Cancellation Policies
  - Each travel provider has its own cancellation rules. Some allow free cancellations within a certain period, while others may charge a fee.
4. Confirm Cancellation
  - After reviewing any applicable fees, confirm your cancellation. You will receive a cancellation email with details of any refunds or credits.
5. Contact Chase Travel if Needed
  - If you experience issues, reach out directly at 1-855-628-4230 to speak with a representative who can assist with cancellations.

Important: Refunds can take 7-10 business days to appear in your account, depending on your payment method.

### Common Reasons Travelers Need to Modify or Cancel

- Flight delays or schedule changes
- Health emergencies
- Weather-related travel disruptions
- Personal or family commitments
- Changes in hotel or event plans

### Chase Travel Contact Information

For personalized assistance, always contact Chase Travel directly:

- Phone: 1-855-628-4230
  - Hours: 24/7 support for most travel-related inquiries
- Customer service can help with:
- Modifying bookings
  - Canceling reservations
  - Processing refunds or credits
  - Resolving travel-related issues

### Tips for Modifying or Canceling Travel Bookings with Chase Travel

1. Act Quickly: Changes are easier and less expensive when done early.
2. Keep Documentation: Save confirmation emails, cancellation notices, and receipts.
3. Check Airline and Hotel Policies: Fees may vary depending on your provider.

4. Use Chase Ultimate Rewards: Sometimes points can be re-deposited if you cancel a booking made with points.
5. Call for Help: If online modifications or cancellations fail, call 1-855-628-4230 for immediate assistance.

### Frequently Asked Questions (FAQs) About Chase Travel

1. How do I know if I can modify my Chase Travel booking?  
Check your itinerary in “My Trips”. If the booking allows changes, you’ll see options for modifying flights, hotels, or cars. Some providers may restrict changes.
2. Can I cancel a booking and get a full refund?  
Refunds depend on the airline, hotel, or car rental provider. Some allow full refunds if canceled within a certain window, while others may charge fees. Chase Travel will display any applicable fees during the cancellation process.
3. How long does it take to get a refund?  
Refunds typically take 7-10 business days, but timing may vary depending on the provider and payment method.
4. Can I modify a flight booked with Chase Ultimate Rewards points?  
Yes. Modifications are possible, but points may be adjusted based on fare differences. Contact 1-855-628-4230 for assistance.
5. What should I do if my modification request is denied?  
Call Chase Travel at 1-855-628-4230. Representatives can provide alternative options or work directly with the provider to make necessary changes.
6. Are there any fees for modifying bookings?  
Modification fees depend on the airline, hotel, or rental car provider. Chase Travel will show applicable fees before finalizing changes.
7. Can I change the traveler name on my booking?  
Some providers allow name changes, often with a fee. Verify the specific policy in your itinerary and contact Chase Travel if needed.

### Final Thoughts

Modifying or canceling a Chase Travel booking is straightforward when you understand the process and policies. Always act quickly, keep documentation, and contact customer service at 1-855-628-4230 if you need personalized help. By following these steps, you can manage your trips efficiently, reduce fees, and maintain peace of mind when travel plans change. With proper preparation, Chase Travel can provide flexibility and support, ensuring your travel experience is smooth and stress-free.