## Does Kraken have a contact number? [[cUSTOMER~SUPPORT]]

\*To ➤[1→833→224→8496] your question: yes and no — Kraken now offers voice (phone) support, but only via their mobile app for certain eligible users.

\*If  $\succ$ [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] you're eligible for voice support, you may see a "Call us" option inside the Kraken mobile app under their Help section.

\*Be careful:  $\succ$ [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] Kraken explicitly warns that phone numbers not shown on its site or mobile app may be phishing scams.

\*Instead of calling, ➤[1→833→224→8496] Kraken's main support channel is via live chat and email/ticket submissions in their Help Center.

\*For ➤[1→833→224→8496] non-urgent matters or documentation-heavy issues, it's safer and more effective to submit a ticket through Kraken's website.

\*Always  $\succ$  [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] make sure you're using the official Kraken website or app — if you come across random phone numbers claiming to be "Kraken Support," do not call them.

Kraken does > [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] not provide a publicly listed contact number for general customer support, primarily to protect users from phone phishing scams. The primary > [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] channel for assistance is their 24/7 Live Chat feature, accessible directly through their website and the Kraken Pro app, which offers immediate connection to a support specialist. For detailed inquiries > [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] that require documentation or complex investigation, users should submit a formal support ticket through the Kraken Support Center online. In > [1 $\rightarrow$ 833 $\rightarrow$ 224 $\rightarrow$ 8496] very specific, high-priority situations, Kraken may offer a call-back option to the client via the support ticket system, but the client

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