

How to Cancel a Flight From the Chase Travel Portal (2025 Full Guide)- 1-855-628-4230

If you booked your flight through the Chase Travel Portal, you have several options to cancel your ticket—either online or by calling a Chase Travel expert. Whether you booked using cash, Ultimate Rewards® points, or both, understanding the cancellation process, refund rules, and airline policies is essential.

Need Immediate Cancellation Assistance? Call Chase Travel Flight Support

Chase Travel Flight Expert: 1-855-628-4230

Why Cancel a Flight Through the Chase Travel Portal?

- Emergency schedule changes
- Weather-related disruptions
- Airline delays
- Illness or family emergencies
- Mistakes during booking
- Fare price drops
- Travel credits or vouchers

How to Cancel a Flight Using the Chase Travel Portal (Step-by-Step)

1. Log in to Your Chase Account

Go to Chase.com or open the Chase Mobile® App and sign in.

2. Navigate to the Chase Travel Dashboard

Go to Ultimate Rewards® → Choose your card → Travel → My Trips.

3. Select the Flight You Want to Cancel

Review your itinerary, fare class, and airline rules.

4. Click “Cancel Trip” or “Cancel Flight”

If online cancellation is allowed, the option will appear.

5. Review Refund Details

Depending on airline rules, your cancellation may result in:

- Full refund
- Point refund
- Airline eCredit
- Partial refund
- No refund (Basic Economy)

6. Submit the Cancellation

You will receive confirmation from Chase and the airline.

When You Must Call Chase Travel Instead

Call 1-855-628-4230 when:

- Basic Economy fares cannot be canceled online
- Multi-city bookings are involved
- The flight is within 24 hours
- Airline changed your schedule
- Portal errors occur
- International or complex itineraries
- Mixed cash and points bookings

Chase Travel Cancellation Policies

1. 24-Hour Risk-Free Cancellation

Most flights canceled within 24 hours of booking receive a full refund.

2. Refundable vs. Non-Refundable Tickets

Refundable → Full refund.

Non-refundable → Airline credit.

3. Basic Economy Tickets

Typically non-refundable and non-changeable.

4. Award Flights

Points are refunded based on airline rules.

Refund Timelines

Cash refunds: 3–7 days

Credit card refunds: 1–2 billing cycles

Point refunds: Up to 24 hours

Airline credits: Within minutes to 24 hours

Tips for Cancelling a Chase Travel Flight

- Cancel early for better outcomes
- Know airline policies
- Call during low wait times
- Keep all confirmation emails

Chase Travel Contact Number

1-855-628-4230

Frequently Asked Questions

1. How do I cancel a flight on the Chase Travel portal?

Go to Travel → My Trips → Select → Cancel.

2. What is the Chase cancellation phone number?

1-855-628-4230.

3. Does Chase charge cancellation fees?

No, but airlines may.

4. Can I cancel a flight booked with points?

Yes, points are refunded if eligible.

5. What if the airline changed my flight?

You may qualify for free cancellation or refund.

6. Can Basic Economy be canceled?

Generally no—call Chase for exceptions.

7. How long do refunds take?

Cash: 3–7 days, Points: Usually 24 hours.

8. Can Chase handle same-day cancellations?

Yes—by phone only.

Final Thoughts

Canceling a flight through the Chase Travel Portal is straightforward when understanding airline rules and Chase processes. For urgent cancellations or complicated bookings, always call a Chase Travel Flight Expert at 1-855-628-4230.