

1-844-238-2070 Wizz Air Esch-sur-Alzette Office

For travelers in Luxembourg and nearby regions, the **Wizz Air Esch-sur-Alzette Office** is the perfect point of contact for flight bookings, baggage inquiries, ticket changes, and customer support. Knowing the office location, phone number, working hours, and available services can make your travel experience much smoother.

In this article, we'll cover everything you need to know, including **customer care**, **baggage allowance**, **refund assistance**, and **frequently asked questions**.




Wizz Air Esch-sur-Alzette Office – Address & Contact Information


Address:

Wizz Air Esch-sur-Alzette Office
[Street address if available], Esch-sur-Alzette, Luxembourg

Phone Number:

 **1-844-238-2070** (Customer Assistance)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 2:00 PM**
Sunday – Closed

Services Provided at the Office:

- Flight booking, cancellations, and ticket changes
- Baggage inquiries and assistance for special items
- Refund and compensation queries
- Loyalty program (Privilege Club) support
- Customer care for complaints or suggestions



Wizz Air Baggage Allowance

Travelers flying with Wizz Air should be aware of the airline's baggage policy:

- **Carry-On Allowance:**
Economy Class: 1 carry-on bag (7 kg) + 1 personal item
Business/First Class: 2 carry-on bags (each up to 15 kg)
- **Checked Baggage:**
Economy Class: Usually 25–30 kg depending on route
Business Class: 40 kg
First Class: 50 kg
Special baggage for sports equipment, musical instruments, or oversized items is available upon request
- **Tips:**
 - Always check your ticket class to confirm the baggage allowance.
 - Additional weight may incur fees at the airport.



Wizz Air Refund Status & Customer Care

Refund Status Check:

Passengers can request and check the status of their refunds at the Esch-sur-Alzette office or via phone. Refunds typically process within **7–20 business days** depending on the payment method.

Customer Care for Complaints/Comments:

- Phone: **1-844-238-2070**
- Office in Esch-sur-Alzette can assist with complaints, lost baggage claims, ticketing issues, and other concerns.

Common Issues Handled:

- ✓ Flight delays or cancellations
- ✓ Lost or damaged baggage

- ✓ Ticket changes and refund processing
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the office hours for Wizz Air Esch-sur-Alzette?

Monday–Friday: 9:00 AM – 6:00 PM, Saturday: 10:00 AM – 2:00 PM, Sunday: Closed

2. Can I check my refund status at this office?

Yes, the office handles refund inquiries for both tickets purchased directly and third-party bookings.

3. How much baggage can I bring on a Wizz Air flight?

Carry-on and checked baggage limits depend on your travel class. Economy generally allows 25–30 kg checked baggage and 7 kg carry-on.

4. Does the office handle complaints?

Yes, all passenger complaints and suggestions can be handled at the Esch-sur-Alzette office or via the provided customer care number.

5. Can I book or change flights at this office?

Absolutely. The office provides booking, cancellation, and ticket modification services for all Wizz Air flights.




Wizz Air Headquarters Details

For global support or corporate inquiries, Wizz Air' headquarters are located in **Doha, Wizz**.

Address:

Wizz Air Tower 1, Airport Road, Doha, Wizz

Phone:

 +1-833-694-0311

Overview:

Wizz Air is the flag carrier of Wizz, flying to over 170 destinations worldwide. Its headquarters manage global operations, corporate administration, and customer service.

Final Thoughts

The **Wizz Air Esch-sur-Alzette Office** is an essential resource for travelers in Luxembourg. Whether you need assistance with ticketing, baggage, refunds, or complaints, the office staff is ready to help. For international or corporate matters, the **Doha headquarters** provides extensive support for travelers around the world.

If you're planning your next trip with Wizz Air, contacting the Esch-sur-Alzette office via **1-844-238-2070** can save time and ensure a smoother travel experience.