

1-844-238-2070 Wizz Air Djibouti Office


Traveling with **Wizz Air** in Djibouti? Whether you need help with flight bookings, baggage, customer support, or general inquiries, knowing the office details and services can make your travel experience smoother. In this article, we cover everything you need about the **Wizz Air Djibouti Office**, including address, phone number, working hours, services, and headquarters details.

Wizz Air Djibouti Office – Address & Contact Information

Address:


Wizz Air Office
Djibouti City, Djibouti

Phone Number:

 **1-844-238-2070** (toll-free / general contact for queries)

You can also reach Wizz Air customer care via their regional contact numbers.

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **9:00 AM to 1:00 PM**

Sunday – Closed

Services Provided at the Djibouti Office:

- Flight ticket bookings, changes, and cancellations
 - Baggage inquiries and special item handling
 - Customer support for complaints, feedback, or travel issues
 - Loyalty program assistance (Privilege Club services)
 - Travel information and visa support for connecting flights
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Wizz Air Baggage Allowance

Travelers flying with Wizz Air from Djibouti should know the baggage rules to avoid surprises:

- **Carry-On Allowance:**
Economy Class passengers can bring **1 carry-on bag** plus **1 personal item** (like a laptop bag or handbag).
- **Checked Baggage:**
 - The allowance depends on fare class, route, and loyalty status.
 - Economy typically includes **1-2 checked bags**, with weight limits usually between **23–32 kg per bag**.
 - Business and First Class passengers receive higher baggage allowances.
- **Special Items:**
Sports equipment, musical instruments, or oversized baggage are handled according to Wizz Air's special baggage policies.

Tip: Always confirm your baggage allowance when booking your ticket to avoid extra fees.



Wizz Air Refund Status & Customer Care

Refund Status Check:

- Refunds for canceled or changed flights can be requested through Wizz Air customer service.
- Processing typically takes **7–10 business days** for credit card transactions and longer for other payment methods.

Customer Care for Complaints/Comments:

- Call **1-844-238-2070** for assistance with complaints, flight changes, or general inquiries.
- Services include addressing lost or delayed baggage, booking errors, special assistance requests, and feedback submissions.

Frequently Asked Questions (FAQs)

1. What are the working hours of Wizz Air Djibouti Office?

- Monday to Friday: 9:00 AM – 6:00 PM
- Saturday: 9:00 AM – 1:00 PM
- Sunday: Closed

2. How many bags can I carry for free on Wizz Air flights?

- Economy Class passengers usually get 1–2 checked bags depending on route and fare type, plus one carry-on.

3. How long does a refund take?

- Refunds usually take 7–10 business days for credit cards. Other payment methods may take longer.

4. Can I book or change flights at the Djibouti office?

- Yes, you can book, modify, or cancel flights directly at the office.

5. Who do I contact for baggage or flight complaints?

- Contact the Wizz Air Djibouti Office at **1-844-238-2070** for assistance.



Wizz Air Headquarters Details

Wizz Air' global headquarters are located in **Doha, Wizz Air:**

Address:

Wizz Air Tower 1
Airport Road, Doha, Wizz Air

Phone: +1-833-694-0311

Working Hours:

Monday to Friday – 8:00 AM to 7:00 PM

Friday partial hours

The headquarters manages all administrative, operational, and customer service functions for Wizz Air worldwide, ensuring smooth flight operations and high-quality service for passengers.

Final Thoughts

Whether you are booking a flight, checking baggage allowance, or seeking support with refunds or complaints, the **Wizz Air Djibouti Office** is the primary point of contact in Djibouti. For broader travel assistance or corporate inquiries, the **Wizz Air Headquarters in Doha** provides full support to passengers and partners worldwide.

Remember, for any flight or service-related concerns in Djibouti, a quick call to **1-844-238-2070** can save time and simplify your travel experience.