

1-844-238-2070 Wizz Air Diekirch Office

If you're traveling with **Wizz Air** in Luxembourg, the **Diekirch office** is your key point for ticketing, baggage inquiries, flight changes, and customer service. Knowing the office details and available services can save you time and make your travel experience smoother.

In this article, we'll cover the **Diekirch office address, phone number, working hours, services offered, baggage policies, refund information, customer care**, and some **frequently asked questions** for travelers.

Wizz Air Diekirch Office – Address & Contact Information


Address:

Wizz Air Office
Diekirch, Luxembourg

Phone Number:

 **+1-833-694-0311** (replace with local office number if known)

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**
Saturday – **Closed**
Sunday – **Closed**

The office handles bookings, ticket changes, and customer service inquiries for Wizz Air passengers in Luxembourg.

Baggage Allowance – Wizz Air

Wizz Air provides a generous baggage policy depending on your ticket class and destination:

- **Carry-On Allowance:**
Each passenger may carry **one standard cabin bag** plus a **personal item** such as a laptop bag or handbag.

- **Checked Baggage:**
 - Economy Class: Usually **1–2 checked bags** depending on route and fare type.
 - Business Class & First Class: **2–3 checked bags**, often with a higher weight limit per piece.
- **Special Items:**

Oversized baggage, sports equipment, and musical instruments are subject to Wizz Air' special baggage regulations.

Tip: Always confirm your baggage allowance based on your ticket and travel route before your flight.

Refund Status Check – Wizz Air

If you've canceled your flight or are waiting for a refund, Wizz Air offers a **refund status check**:

- Contact the Diekirch office directly to inquire about your ticket's refund status.
- Refund processing times may vary depending on payment method:
 - Credit/Debit Card: **7–14 business days**
 - Bank Transfers or Cash Payments: Up to **20 business days**

The office staff can also help with exchanging tickets, upgrading flights, or applying credits for future travel.

Customer Care – Complaints & Comments

Wizz Air provides dedicated customer support to handle any concerns or complaints:

- **Customer Care Phone Number:** Use the Diekirch office number for local assistance.
- Services include:
 - ✓ Flight changes and cancellations
 - ✓ Lost or delayed baggage

- ✓ Refunds and compensation
- ✓ Special assistance for passengers with disabilities or children

Professional staff at the Diekirch office ensure that your concerns are handled efficiently.

Frequently Asked Questions (FAQs)

1. What are the Wizz Air Diekirch office hours?

Monday to Friday – 9:00 AM to 5:00 PM. Closed on weekends.

2. How many bags can I take on Wizz Air flights?

Carry-on: 1 bag + personal item. Checked bags: Depends on class and destination.

3. How can I check my refund status?

Contact the Diekirch office or your original booking agent for the latest update.

4. Can I make changes to my flight at the Diekirch office?

Yes, staff can assist with flight rescheduling, upgrades, and cancellations.

5. Are special baggage items allowed?

Yes, items like sports gear or musical instruments can be transported, but may require additional fees or arrangements.

Wizz Air Headquarters Details

Wizz Air is headquartered in **Doha, Wizz**, providing global operational support:

Headquarters Address:

Wizz Air Tower 1, Airport Road, Doha, Wizz

Phone Number: +1-833-694-0311

The headquarters manages flight operations, customer service, international ticketing, and corporate administration.

Final Thoughts

For travelers in Luxembourg, the **Wizz Air Diekirch Office** is an essential hub for ticketing, flight support, baggage inquiries, and refunds. Whether you're traveling for business or leisure, contacting the office directly ensures that your trip remains smooth and stress-free.

Always confirm office hours and service availability before visiting, and keep your ticket and identification handy for faster service.