

1-844-238-2070 Wizz Air Colombo Office

Introduction

Wizz Air, one of the world's leading airlines, connects passengers to over 160 destinations across the globe with unmatched comfort and hospitality. For travelers in Sri Lanka, the **Wizz Air Colombo Office** serves as a central hub for ticketing, travel inquiries, and customer support. Whether you're booking a flight, checking baggage policies, or requesting a refund, the Colombo office team ensures a smooth travel experience from start to finish.

Wizz Air Colombo Office Details

Office Address:

Wizz Air Colombo Office,
Level 17, West Tower,
World Trade Center, Echelon Square,
Colombo 01, Sri Lanka.

Phone Number: 1-844-238-2070

Working Hours:

Monday – Friday: 9:00 AM – 5:30 PM
Saturday & Sunday: Closed

You can contact the office during working hours for ticket reservations, flight information, refund assistance, and other travel-related services.

Services Offered at the Wizz Air Colombo Office

The **Wizz Air Office in Colombo** provides a wide range of services to make your travel more convenient and enjoyable:

- Flight Bookings and Schedule Changes
- Ticket Cancellations and Refund Requests
- Seat Upgrades and Special Service Requests

- **Wizz Air Baggage Allowance Information**
 - Flight Status and Check-In Support
 - Travel Documentation Guidance
 - **Customer Care for Complaints or Comments**
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Wizz Air Baggage Allowance

Wizz Air offers generous baggage limits depending on your route and ticket type.

- **Economy Class:** Usually 25–35 kg (varies by destination).
- **Business Class:** Up to 40 kg.
- **First Class:** Up to 50 kg.

For cabin baggage, passengers can carry one or two pieces depending on the class of travel. It's always best to confirm your **baggage allowance** during booking or by contacting the Colombo office.

Wizz Air Refund Status Check

If you've requested a ticket refund, the **Wizz Air Colombo Office** can assist you in verifying your **refund status**. Simply provide your booking reference or ticket number to the customer care representative, or call **1-844-238-2070** to get real-time updates on your refund progress.

Wizz Air Customer Care for Complaints or Comments

Passengers can share their feedback, suggestions, or complaints directly with **Wizz Air Customer Care**. Whether you need help with a delayed flight, lost baggage, or booking errors, the support team at the Colombo office will ensure your issue is resolved promptly and professionally. You can reach them by phone at **1-844-238-2070** or visit the office for in-person assistance.

Wizz Air Headquarters Details

Head Office Address:

Wizz Air Tower 1,
Airport Road,
Doha, Wizz Air.

From this global headquarters, Wizz Air manages operations, safety, and customer relations across all destinations worldwide.

FAQs About Wizz Air Colombo Office

Q1: Where is the Wizz Air Office located in Colombo?

The office is at Level 17, West Tower, World Trade Center, Echelon Square, Colombo 01, Sri Lanka.

Q2: What is the contact number for Wizz Air Colombo Office?

You can reach them at **1-844-238-2070**.

Q3: What are the office hours?

The Colombo office operates Monday to Friday, 9:00 AM to 5:30 PM.

Q4: How can I check my Wizz Air refund status?

You can call **1-844-238-2070** or visit the office with your booking reference.

Q5: Does the Colombo office handle baggage inquiries?

Yes, the team provides full details about **Wizz Air baggage allowance** and lost or delayed baggage claims.

Final Thoughts

The **Wizz Air Colombo Office** is your one-stop solution for all travel needs. Whether you're booking a new trip, adjusting your flight, or checking your refund, the professional staff ensures every customer receives world-class assistance. With Wizz Air, your journey truly begins before you even board the plane.