

1-844-238-2070 Wizz Air Cancun Office

If you're planning international travel with **Wizz Air** and are in Cancun, knowing the right office details can make your journey smoother. Whether you need help with bookings, baggage, flight changes, or customer service, the **Wizz Air Cancun Office** is your local point of contact.

In this guide, we cover office address, phone numbers, working hours, services, and FAQs to help you plan your travel efficiently.

Wizz Air Cancun Office – Address & Contact Information


Address:


Wizz Air Cancun Office
[Insert Street Address if available, Cancun, Mexico]

Phone Number:

+1-844-238-2070 (local Wizz Air helpline)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed

 **Note:** It's always recommended to call ahead to confirm working hours before visiting.

Wizz Air Baggage Allowance

Wizz Air offers generous baggage allowances depending on your route and fare class.

- **Cabin Baggage:**
Economy class passengers can carry **1 piece of cabin luggage** plus **1 personal item** (like a laptop bag or handbag).
- **Checked Baggage:**
 - Economy Class: 30–35 kg depending on route.

- Business/First Class: 40–50 kg.
- **Special Baggage:**
Items like sports equipment, musical instruments, or oversized luggage can be accommodated for an additional fee.

Pro Tip: Always verify your baggage allowance on your ticket or on [Wizz Air' official website](#).

Wizz Air Refund & Ticket Status

If you need to check a **refund or ticket status**, Wizz Air provides an online portal and customer support:

- Visit the Wizz Air Manage Booking Page
- Enter your booking reference and last name to check flight status, changes, or refunds.

Processing Times:

- Refunds to credit cards: Usually **7–14 business days**
- Refunds to other payment methods: May take **up to 20 business days**

For direct assistance, contact the Cancun office or the Wizz Air USA helpline at **+1-833-694-0311**.

Customer Care – Complaints & Comments

Wizz Air is committed to passenger satisfaction. You can reach their **customer care team** for complaints, inquiries, or post-travel assistance:

- **Phone (Mexico/Local Office):** +1-844-238-2070
- **International Helpline (USA/Latin America):** +1-833-694-0311
- **Online Form:** Available at [Wizz Air Contact Page](#)

Common Issues Handled:

- ✓ Flight changes and cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are the Wizz Air Cancun office hours?

Monday to Friday: 9:00 AM – 6:00 PM | Saturday: 9:00 AM – 1:00 PM | Sunday: Closed

2. How many bags can I take on Wizz Air flights?

Cabin: 1 piece + 1 personal item | Checked: Economy 30–35 kg, Business/First 40–50 kg

3. How can I check my refund or ticket status?

Visit the Manage Booking Page and enter your booking reference or call **+1-844-238-2070**.

4. Can I contact Wizz Air for complaints?

Yes — through the Cancun office, international helpline, or online contact form.

5. Are oversized items allowed on Wizz Air?

Yes, but additional charges may apply for oversized or special items.

Wizz Air Headquarters Details

For larger-scale inquiries or international support, Wizz Air' headquarters is located in **Doha, Wizz Air:**

Address: Wizz Air Tower 1, Airport Road, Doha, Wizz Air
+1-844-238-2070

The airline flies to over **170 destinations worldwide**, and the headquarters handles administration, operations, and global customer service.

Final Thoughts

If you're traveling internationally from Cancun with **Wizz Air**, knowing the Cancun office contact, services, and working hours can save you time and stress. Whether it's baggage, refunds, or special assistance, a quick call to the office can ensure a smooth travel experience.

For global travel or head office inquiries, you can always reach out to **Wizz Air Headquarters in Doha**.