

1-844-238-2070 Wizz Air Cairo Office


For travelers in Egypt, knowing the **Wizz Air Cairo Office** details can make your travel experience smoother. Whether you need assistance with flight bookings, baggage, cancellations, or customer service, having the right information is essential. In this post, we'll cover everything you need to know about the Cairo office, its services, and Wizz Air' headquarters.

Wizz Air Cairo Office – Address & Contact Information


Address:

Wizz Air Cairo Office
City Stars Towers, Heliopolis, Cairo, Egypt

Phone Number:

 +1-833-694-0311

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed

Services at the Cairo Office:

- Flight bookings, changes, and cancellations
 - Baggage assistance for checked and carry-on items
 - Assistance with loyalty programs (Privilege Club)
 - Customer service for complaints or inquiries
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Wizz Air Baggage Allowance

Travelers flying with Wizz Air can enjoy clear baggage policies:

- **Carry-On Allowance:**
Economy Class passengers can carry **1 personal item and 1 carry-on bag**. Business and First Class passengers have higher allowances.
- **Checked Baggage:**
The allowance varies depending on travel class and destination. Economy passengers typically have **1-2 bags free**, while Business and First Class travelers enjoy larger allowances.
- **Special Items:**
Sports equipment, musical instruments, and oversized baggage are handled according to special regulations. Fees may apply.

Tip: Always check your ticket or contact the Cairo office to confirm your exact baggage allowance before traveling.



Wizz Air Refunds & Customer Care

Refund Status Check:

If you've canceled or changed a booking, you can check your refund status by contacting the Cairo office directly or through customer service. Refunds are processed based on the fare rules and payment method.

Customer Care for Complaints/Comments:

- Contact Number: +1-833-694-0311
- Services include flight changes, delays, lost baggage, and general inquiries

Common FAQs:

Question	Answer
How long until a refund is processed?	Refunds on credit cards usually take up to 7-10 business days; cash or bank transfers may take longer.
Can I make changes to my ticket at the Cairo office?	Yes, the office can assist with date changes, cancellations, or upgrades depending on your ticket type.
Are there services for frequent flyers?	Yes, Privilege Club members can manage bookings, points, and special offers at the Cairo office.

What if my baggage is delayed?

Contact the Cairo office immediately to file a report; Wizz Air will assist with tracking and compensation.




Wizz Air Headquarters Details

Wizz Air is headquartered in **Doha, Wizz Air**:

Headquarters Address:

Wizz Air Tower 1, Airport Road, Doha, Wizz Air

Phone Number:

 +1-833-694-0311

The headquarters manages operations, customer service, and global flight networks, serving travelers to more than 170 destinations worldwide.



Final Thoughts

Whether you are booking a new flight, checking your baggage, or requesting a refund, the **Wizz Air Cairo Office** is your first point of contact in Egypt. Their dedicated staff can help with all travel-related concerns, ensuring a smooth and stress-free journey. For international queries or corporate matters, the **Wizz Air Headquarters in Doha** provides global support for passengers and travel agents alike.