

# 1-844-238-2070 Wizz Air Bukit Batok Office

If you're traveling with **Wizz Air** in Singapore, knowing the location and services of the **Bukit Batok office** can save time and simplify your travel experience. This guide covers the office address, phone number, working hours, available services, and customer support options.


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## **Wizz Air Bukit Batok Office – Address & Contact Information**


### **Address:**

Wizz Air Bukit Batok Office  
Bukit Batok, Singapore

### **Phone Number:**

 **+1-833-694-0311** (Toll-Free/Local Office Number)

### **Working Hours:**

 Monday to Friday – **9:00 AM to 6:00 PM**  
Saturday – **9:00 AM to 1:00 PM**  
Sunday – Closed

This office serves as a convenient point for passengers in Bukit Batok and nearby areas to access Wizz Air services in person.

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## **Services at the Bukit Batok Office**

The Wizz Air Bukit Batok office provides a range of services for travelers, including:

- Flight booking, cancellations, and changes
- Baggage inquiries, including lost or delayed items
- Special assistance requests for elderly, disabled, or unaccompanied passengers
- Wizz Air Privilege Club services for loyalty members



- Customer support for complaints or feedback

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## **Wizz Air Customer Care for Complaints/Comments**

Wizz Air values passenger feedback. If you experience any issues with flights, baggage, or booking, you can contact customer care directly.

### **Customer Care Contact:**

-  **+1-833-694-0311** (Bukit Batok Office)
-  General Customer Support: **+1-833-694-0311** (Headquarters, Doha)

### **Common Issues Handled:**

- ✓ Flight changes or cancellations
- ✓ Refund processing
- ✓ Lost or delayed baggage
- ✓ Feedback, complaints, and service improvement requests

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## **Wizz Air Headquarters Details**

For international or complex service inquiries, the Wizz Air Headquarters in **Doha, Wizz** manages global operations.

### **Headquarters Address:**

Wizz Air Tower 1, Airport Road, Doha, Wizz

### **Phone Number:**

 **+1-833-694-0311**

The headquarters handles administrative matters, international flight coordination, and airline-wide customer service operations.

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## **Wizz Air Baggage Allowance Overview**

- **Carry-On:** Each passenger may bring one carry-on bag and one personal item free of charge.

- **Checked Baggage:** Weight and allowance vary based on class, route, and ticket type. Premium classes generally have more generous allowances.
- **Special Items:** Musical instruments, sports equipment, and oversized luggage may require additional fees.

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## **Wizz Air Refund Status Check**

Passengers can check their ticket refund status via customer service or by contacting the Bukit Batok office.

### **Tips for Refunds:**

- Refunds for credit card payments typically process within 7–14 business days.
- Refunds for cash or other payment methods may take longer.
- If tickets were purchased through an agent, contact the agent first; any fees paid to Wizz Air may still be refunded via the airline.

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## **Frequently Asked Questions (FAQs)**

### **1. What are the operating hours of the Bukit Batok office?**

Monday–Friday: 9:00 AM – 6:00 PM | Saturday: 9:00 AM – 1:00 PM | Sunday: Closed

### **2. How do I contact Wizz Air for complaints?**

You can call **+1-833-694-0311** for the Bukit Batok office or **+1-833-694-0311** for the Doha headquarters.

### **3. What is the baggage allowance for Wizz Air flights?**

Carry-on: 1 bag + 1 personal item | Checked baggage: varies by fare and class.

### **4. Can I change my flight at the Bukit Batok office?**

Yes, the office can assist with flight changes, cancellations, and special requests.

### **5. Is Wizz Air Privilege Club service available at Bukit Batok?**

Yes, loyalty members can access account management, upgrades, and other related services.

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## **Final Thoughts**

The **Wizz Air Bukit Batok Office** is your first point of contact for in-person assistance in Singapore. From flight bookings to baggage concerns and customer care, the office provides comprehensive support to make your journey smooth. For international matters or complex queries, the **Wizz Air Headquarters in Doha** remains the central hub for all operations.