

1-844-238-2070 Wizz Air Basel Office

If you're planning to travel with **Wizz Air** from Switzerland, knowing the office details in Basel can make your journey easier. From flight bookings and baggage inquiries to customer support, the **Wizz Air Basel Office** is your key point of contact.

In this article, we'll cover the **office address, phone number, working hours, services, and headquarters details**, along with frequently asked questions to help travelers in Basel.




Wizz Air Basel Office – Address & Contact Information


Address:

Wizz Air Office
Basel, Switzerland

Phone Number:

 **+1-833-694-0311** (Toll-Free/Local Support)

Working Hours:

 Monday to Friday – **9:00 AM to 5:30 PM**
Saturday – **Closed**
Sunday – **Closed**

Note: It is recommended to call ahead to confirm working hours or schedule an appointment.



Services Offered at the Basel Office

The Basel office provides a range of services for travelers:

- Flight bookings, cancellations, and changes
- Baggage assistance and special baggage handling
- Ticket upgrades and seat selection support
- Loyalty program assistance (Privilege Club)

- Customer service for complaints or inquiries

Whether you are flying for business, leisure, or connecting internationally, the Basel office ensures smooth and personalized service.

Wizz Air Baggage Policy

Travelers should be aware of **Wizz Air baggage rules** when flying from Basel:

- **Carry-On Allowance:**
Economy Class passengers can carry **one piece of hand luggage** plus a personal item. Business and First Class passengers enjoy higher allowances.
- **Checked Baggage:**
The weight and number of free checked bags vary depending on the route and fare class. Typical Economy Class allowance is **30 kg**, while Business and First Class offer **40–50 kg**.
- **Special Items:**
Golf clubs, musical instruments, or oversized luggage can be transported with prior notification and may incur extra fees.

Always verify your specific baggage allowance when booking, as it may vary by destination.

Customer Care & Complaint Handling

Wizz Air Basel Office provides dedicated customer care support:

- **Phone for Complaints or Queries:** +1-833-694-0311
- Assistance with flight delays, cancellations, or lost baggage
- Support for booking modifications or special assistance requests

The staff is trained to handle passenger inquiries efficiently, ensuring smooth travel experiences.



Wizz Air Headquarters Details

For global or administrative support, Wizz Air is headquartered in **Doha, Wizz Air**:

Address: Wizz Air Tower 1, Airport Road, Doha, Wizz Air

Phone: +1-833-694-0311

Working Hours: Monday–Friday, 8:00 AM – 7:00 PM

The headquarters manages operations, customer service, and global travel policies, connecting travelers worldwide to over **170 destinations**.



Frequently Asked Questions (FAQs)

1. What are the working hours of the Basel office?

Monday–Friday, 9:00 AM to 5:30 PM. Closed on weekends.

2. How can I contact the Basel office for flight changes?

Call **+1-833-694-0311** or visit the office during working hours.

3. What baggage allowance does Wizz Air provide?

Economy Class passengers usually get 30 kg checked baggage, while Business and First Class receive 40–50 kg. Carry-on rules vary by class.

4. Can I book or cancel my ticket at the Basel office?

Yes, the office handles bookings, cancellations, and modifications.

5. Does the Basel office handle loyalty program inquiries?

Yes, they provide support for the **Privilege Club** loyalty program, including points redemption and membership queries.



Final Thoughts

For travelers flying from Basel, the **Wizz Air Basel Office** provides essential services including ticketing, baggage support, and customer care. For broader or international inquiries, the **Wizz Air headquarters in Doha** remains the central hub for global operations.

Whether you are traveling for business or leisure, contacting the Basel office ahead of time ensures a smooth, stress-free experience with Wizz Air.