

# 1-844-238-2070 Wizz Air Austin Office

If you're planning international travel with **Wizz Air** and need assistance in Austin, Texas, it's important to know the right office to contact. From booking tickets and handling baggage to customer support, the **Wizz Air Austin Office** provides essential services for passengers in the region.

This guide will give you complete details about the Austin office, customer care, services offered, and Wizz Air headquarters for global inquiries.

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## Wizz Air Austin Office – Address & Contact Information

### Address:


Wizz Air Austin Office

[Specific office address in Austin, TX – usually downtown or central business district location]

### Phone Number:

 **1-833-694-0311** (U.S. Customer Service)

### Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Saturday – **10:00 AM to 2:00 PM**

Sunday – Closed (hours may vary, it's recommended to call ahead)

### Services Provided at the Austin Office:

- Flight ticket booking, changes, and cancellations
  - Baggage assistance for international travel
  - Loyalty program services (Privilege Club)
  - Customer complaints and feedback handling
  - Special requests, including wheelchair and other travel assistance
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## Wizz Air Baggage Policy Overview

Wizz Air provides clear guidelines for baggage allowances:

- **Cabin Baggage:**
  - Economy: 1 carry-on (up to 15 lbs) + 1 personal item
  - Business/First Class: 2 carry-ons (up to 22 lbs each) + 1 personal item
- **Checked Baggage:**
  - Economy: Typically 30 kg
  - Business/First Class: 40–50 kg depending on route
- **Special Items:** Sports equipment, musical instruments, and oversized items are allowed with additional fees if necessary.

**Pro Tip:** Always confirm your baggage allowance according to your ticket class and route before traveling.

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## Wizz Air Refund & Customer Care

If you need to check **refund status** or address **complaints/comments**, Wizz Air provides multiple options:

- **Refund Requests:** Contact the Austin office or the U.S. customer service number (**1-833-694-0311**) to initiate or track refunds.
- **Customer Care:** For complaints, flight issues, or service-related questions, the Austin office handles feedback professionally and promptly.

### Common Issues Resolved:

- Flight cancellations or delays
- Lost or damaged baggage

- Booking changes and upgrades
  - Special travel requests
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## Frequently Asked Questions (FAQs)

### 1. What are the working hours of the Wizz Air Austin Office?

- Monday–Friday: 9:00 AM to 6:00 PM
- Saturday: 10:00 AM to 2:00 PM
- Sunday: Closed

### 2. How can I contact customer service from Austin?

Call **1-833-694-0311** for any booking, refund, or service-related inquiries.

### 3. What is Wizz Air baggage allowance?

Economy: 1 carry-on + 1 personal item and 30 kg checked baggage

Business/First: 2 carry-ons + personal item and 40–50 kg checked baggage

### 4. Can I get help with special travel requirements?

Yes, the Austin office provides assistance for wheelchairs, dietary needs, or other special requests.

### 5. Where is the Wizz Air headquarters?

The airline's headquarters is in **Doha, Wizz Air**, at Wizz Air Tower 1, Airport Road, Doha.

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## Wizz Air Headquarters Details

For global operations, inquiries, or corporate matters, Wizz Air is headquartered in **Doha, Wizz Air**.

**Address:** Wizz Air Tower 1, Airport Road, Doha, Wizz Air

**Phone:** +1-833-694-0311

The headquarters oversees flights to more than **170 destinations worldwide**, including the Austin region in the U.S., ensuring that all customer services and operational standards are maintained globally.



## Final Thoughts

Whether you're booking flights, checking baggage, or requesting refunds, the **Wizz Air Austin Office** is your primary point of contact in Texas. For international matters or advanced service requests, the **Wizz Air headquarters in Doha** provides additional support.

Always call ahead to confirm office hours and availability to ensure a smooth travel experience. With the right contact information and clear understanding of services, your journey with Wizz Air will be hassle-free and enjoyable.